



BEHAV!OURAL ANALYSISWEEK

O N L I N E 2 0 2 0

5 - 8 OCTOBER 2020



Conference Organiser

Headline Sponsor



A four-day online event exploring how the observation of **behavioural indicators** and the utilisation of **tactical risk analysis** and **non-racial profiling techniques** can help mitigate the threat posed by those with hostile or criminal intent.

CONFERENCE PROGRAMME

WWW.BEHAVIOURALANALYSIS.COM

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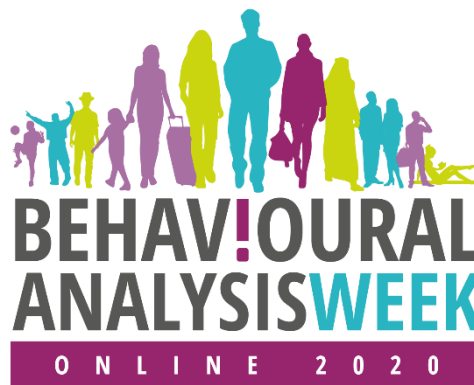
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Welcome to

Behavioural Analysis Week Online 2020

This brochure includes information about how to access the online event, the conference programme, speakers' biographies and information about the sponsors whose support has made Behavioural Analysis Week Online 2020 possible.

We hope that you benefit from the presentations, gain perspectives on different aspects of the security industry and enjoy the accessibility of the live or recorded presentations from wherever you are located around the world.



Behavioural Analysis Week Online 2020 will be hosted on the webinar hosting and video platform site BigMarker.



Accessing the Conference

The four-day online conference is split into 15 thematic sessions. Each session will be accessible as a standalone webinar (see conference programme for exact timings).

Delegates will be sent a unique, non-sharable weblink to access the Behavioural Analysis 2020 home page and each session's landing page. From the session landing page delegates will be able to access the live or recorded webinar. You will **not** require any login details, username or password for the event. Each weblink will be sent directly to the delegate's email so please monitor your email before and during the event.

Behavioural Analysis 2020 Home Page and Session Pages

On **Thursday 1st October** delegates will receive an email containing a weblink to the Behavioural Analysis 2020 home page. On this page, delegates will be able to view all of the sessions within the four-day conference. The sessions will be listed and numbered in order of date and time. Delegates can open each session's landing page from here by simply clicking on the session they wish to participate in or view.

The sessions' landing pages contain further information about each session, the speakers and moderators. From the session landing page, delegates will be able to

enter each session by clicking on the button '**Enter Webinar.**' Please note delegates will only be able to enter each session 15 minutes before it is due to go live, which will be indicated by a countdown timer. Delegates entering the session 15 minutes before it begins will enter a waiting room and will automatically be directed to the session when it is live.

Alternatively, delegates can access each session via a reminder email that will be sent **30 minutes** before the session begins. The reminder email will contain a weblink that will take you directly to each session's landing page/waiting room.

BigMarker Interface

Once you have entered the webinar your screen will look like the one shown below. This will allow you to chat with delegates, ask questions, respond to polls and download handouts.



1. The '**Chat**' box allows delegates to interact with each other
2. The '**Q&A**' box allows delegates to submit their questions for the presenters and for the Panel Q&A
3. Delegates can view the results of any '**Polls**' that presenters may pose
4. If you click on the '...' you will be able to hide the chat bar on the right
5. Change the language of the chat box only and exit webinar
6. Type here (if you wish to ask a question or join the chat)

Session Recordings

Each session's recording will be uploaded within 24 hours after the conclusion of each session. Delegates can access the recorded session in the same way they accessed the live session - through each session's landing page.

Housekeeping

- For the best experience please update your web browser before the conference.
- If we experience technical difficulties or delays, we will notify delegates by email through the BigMarker platform or our email provider Mailchimp.
- We request that all delegates refrain from marketing their own company's services in the chat box (especially whilst the presenters are speaking); any hyperlinks posted during presentations will be deleted.
- Only the speakers and moderators will be on webcam except for 'Session 8: Late Night Chat, After Work Cuppa or Early Start' in which all participating delegates will have the option to turn on their webcams and microphones.
- For security purposes, all questions posed to speakers using the 'Q&A' function will be screened before they are published.

If you experience any difficulties in accessing the conference please email Gurbir Chahal at gchahal@avsec.com. Alternatively, you can call our office number +44 (0)20 8255 9447.



Day One: Monday 5th October 2020

11:00-13:00 Session 1: Industry Experience

11:00 **Chairman's Opening Address**
Philip Baum, Managing Director, Green Light Ltd., Editor, Aviation Security International, UK & Visiting Professor, Aviation Security, Coventry University, UK

11:10 **Keynote 1: Behavioural Analysis: a security perspective**
Prof. Paul Gill, Professor of Security and Crime Science, University College London, UK

11:35 **Security Perspective 1: Behavioural Analysis: the United Kingdom's perspective**
Dr Sarah Knight, Principal Senior Psychologist, DSTL, UK

11:45 **Behavioural Analysis at the Coalface**

11:45-12:05 **Operational Angle 1: Senedd Cymru / Welsh Parliament**
Stephen Carr, Head of Organisational Development, Senedd Cymru/Welsh Parliament, Wales

12:05-12:25 **Operational Angle 2: Eurovision Song Contest Security**
Lt. Col. (Retd.) Itzik Ashkenazi, former Head of Security, Israel Broadcasting Authority; Head of Security of Eurovision Contest 2019, Tel Aviv; Business Development Manager, VIP Security Company, Israel

12:25-12:45 **Operational Angle 3: Casino Security Operations**
Sarina Persall, Director of Security, Crown Melbourne Limited, Australia

12:45 **Panel Q&A**

15:00-16:30 Session 2: Behavioural Analysis in the Spotlight

Moderator: Dr. Vincent Denault, Co-Director, Center for Studies in Non-Verbal Communication Sciences, Université de Montréal, Canada

15:00 **Moderator's Opening Remarks**

15:10 **Academic Paper 1: Non-Verbal Behaviour: a scientific panorama**
Pierrick Plusquellec, Professeur, Faculté des Arts et Sciences, Université de Montréal, Canada

15:40 **Academic Paper 2: Does Pinocchio's Nose Actually Exist?: distilling myth from fact in the area of deception detection**
Dr. Gordon Wright, Goldsmiths University of London, UK

16:05 **Panel Q&A**

17:00-17:45 Session 3: Before Dinner, After Breakfast Keynote!

17:00 **Keynote 2: Obstacles and Challenges in Behavioural Analysis: engaging the complexity of behaviour**
Dr. David Matsumoto, Professor of Psychology, San Francisco State University (SFSU), Founder and Director, SFSU's Culture and Emotion Research Laboratory and President & CEO, Humintell, USA

Day Two: Tuesday 6th October 2020

09:30-11:00 Session 4:

In the Mind of the Profiler

Moderator: Philip Baum

- 09:30 **Moderator's Opening Remarks**
- 09:35 **Security Perspective 2:
The Halo Effect: good looking
people and women are innocent!**
*Diana Nowek, Training & Research, Institute
of Nonverbal Communication, Austria*
- 10:00 **Academic Angle 3:
Deviant Behaviour: perception
driving the need for baselining**
*Jeanette Boland APM, Lecturer, University of
Tasmania & former Det. Sgt.
(Counterterrorism), Australian Federal Police,
Australia*
- 10:20 **Security Perspective 3:
Human Profiling:
an intelligence-based profiling
technique**
*Anne-Maree Quarmby, COO Intelligence
Rising, Australia*
- 10:45 **Panel Q&A**

12:30-13:30 Session 5:

Questioning Behavioural Analysis

Moderator: Philip Baum

12.30 Lunch Time, Question Time

- Will Bernhjelm, Security Director, Mall of America, USA
- Dr. Vincent Denault, Co-Director, Center for Studies in Non-Verbal Communication Sciences, Université de Montréal, Canada
Dr Sarah Knight, Principal Senior Psychologist, DSTL, UK
- Andrew Palmer, Border Security Manager, Gatwick Airport Limited & Chief Operating Officer, International Association of Behaviour Detection and Analysis, UK
- Billy Shallow, Manager, Smart Security, Airports Council International – ACI World, Canada
- Kenneth S. Trump, President, National School Safety and Security Services, USA

14:30-16:30 Session 6: Suicidal Terrorism

Moderator: Dr. Sagit Yehoshua, Criminologist,
Hebrew University of Jerusalem & Institute for
Counterterrorism, Israel

- 14:30 **Moderator's Opening Remarks**
- 14:40 **Academic Paper 4:
Inside the Mind of a Suicide Bomber**
Dr. Ilan Diamant, Tel Aviv University, Israel
- 15:00 **Academic Paper 5: Taking on the
Persona of a Suicide Bomber**
*Dr. Anne Speckhard, Director, International
Center for the Study of Violent Extremism &
Adjunct Associate Professor of Psychiatry,
Georgetown University School of Medicine, USA*
- 15:20 **Security Perspective 4:
Suicide Bomber Intervention:
when time is not on your side**
*Ivor Terret, Founder & General Manager,
Enablement Advisors, Israel*
- 15:40 **Panel Q&A**

17:00-17:30 Session 7

This session is sponsored by



17:00 The Three Main Pillars of Behavioural and Forensic Sciences: training, scientific research, and dissemination

*Silvestre Cabezas García, International Sales
Manager and Marketing Director, Behavior &
Law, Spain*

23:00-00:00 Session 8: Late Night Chat, After Work Cuppa or Early Start

Moderator: Philip Baum

Day Three: Wednesday 7th October 2020

09:30-10:30 Session 9: Airport Screening

Moderator: Philip Baum

09:30 **Moderator's Opening Remarks**

09:40 **Operational Angle 4:
Towards Unpredictability in
Airport Screening: should we all be
treated the same?**

*Signe Maria Ghelfi, Head of Research &
Development, Zurich State Police, Switzerland*

11:00-13:00 Session 10: Mental Health in the Crosshairs

Moderator: Philip Baum

11:00 **Moderator's Opening Remarks**

11:10 **Keynote 3:
Greenland's Security Dilemmas**

*Vittus Qujaukitsoq, Minister of Finance,
Government of Greenland*

11:35 **Academic Paper 6:
Jumpers: identifying those with
suicidal intent**

*Dr. Jay Mackenzie, University of
Westminster, UK*

11:55 **Security Perspective 5:
Stalkers: behavioural indicators of
the fixated**

*Totti Karpela, Peace of Mind Threat
Management, Finland*

12:20 **Operational Angle 5:
Upskirting:
non-consensual lingerie models**

*Det. Insp. Ashley Cooper, ViSOR Unit, British
Transport Police, UK*

12:40 **Panel Q&A**

14:00-14:30 Session 11: Voice Analytics & the Insider Threat

This session is sponsored by

CL=ARSP=ED™

14:00 **How to Identify, Confirm and
Continuously Manage for Insider
Threats: using voice analytics
technology to address insider threats**

- *Alex Martin, Co-founder and CEO, Clearspeed, USA*
- *John Chesson, VP and Chief Security Officer of a Silicon Valley start-up & Former FBI Special Agent, USA*
- *Chase Hughes, Analyst and best-selling author specialising in behaviour sciences, USA*

15:00-17:00 Session 12: Technology to the Rescue

*Moderator: Stephen Ackroyd, Managing Director,
Avsec Resilience Ltd., UK*

15:00 **Moderator's Opening Remarks**

15:10 **Academic Paper 7: Assessing
Behaviour in Written
Communication**

*Lisa Kaati, Swedish Defence Research Agency &
Nazar Akrami, Uppsala University, Sweden*

15:35 **Security Perspective 6: Automating
Behavioural Analysis:
using technology to decrease risk in
crowded places**

Brandon May, DSTL, UK

16:00 **Detecting Criminal Intent:
identifying suspicious signs in CCTV
footage**

*Dr. David Keatley, Senior Lecturer in Criminology,
Murdoch University, and Director, Researchers in
Behaviour Sequence Analysis (ReBSA), Australia*

16:20 **Head Movement Vibration
Analysis: already deployed at
airports and the Winter Olympics**

*Prof. Yana Nikolaenko, Raoul Wallenberg
Institute of Special Pedagogy and Psychology,
Russia*

16:40 **Panel Q&A**

Day Four: Thursday 8th October 2020

09:30-11:00 Session 13:

Insider Threat Detection

Moderator: Avsec Resilience Ltd., UK

09:30 **Moderator's Opening Remarks**

09:40 **Security Perspective 7: Holistic Insider Threat Management**

Elsine van Os, CEO/Founder, Signpost Six, The Netherlands

10:05 **Operational Angle 6: Airport-Based Insider Threat Detection: the value of behavioural analysis layer in the 'security onion'**

Peter Nilsson, Head of Airpol and Police Commissioner, European Union

10:25 **Academic Paper 8: Linguistic Indicators of Insider Deception**

Prof. J. Mark Bishop, Director, The Centre for Intelligent Data Analytics, Goldsmiths, University of London, UK

10:50 **Panel Q&A**

13:00-14:30 Session 14:

Online Behavioural Analysis

Moderator: Philip Baum

13:00 **Moderator's Opening Remarks**

13:10 **Security Perspective 8: Recruited Online: detectable online?**

Anat Agron, Senior Terrorism and Extremism Analyst, MEMRI - The Middle East Media Research Institute, USA

13:30 **Security Perspective 9: Online Addictive Behaviours: offline suspicious signs**

Kalliopi (Kelly) Ionnou, Clinical Criminologist & Managing Director, Cyber Security International Institute, Greece

13:50 **Academic Paper 9: Fake News in the Aftermath of an Attack: distinguishing fact from fiction**

Ken Chen Xingyu, Senior Behavioural Sciences Research Analyst, Resilience, Safety and Security Psychology Branch, Home Team Behavioural Sciences Centre, Singapore

14:10 **Panel Q&A**

15:00-17:00 Session 15: Training & Operational Mindset

Moderator: Nina Brooks, Director, Security, Facilitation and IT, Airports Council International (ACI) World, Canada

15:00 **Moderator's Opening Remarks**

15:10 **Operational Angle 7: Policing & Security Operative Psychology: training to detect**

Bart Cappaert, Project Manager Behaviour Detection Programme, Federal Judicial Police, Belgium

15:35 **Operational Angle 8: Teaching Awareness to Non-Security Staff: human trafficking in the crosshairs of the hospitality industry**

Paul Betley, Director of Security EMEA, Hilton, UK

15:55 **Operational Angle 9: The Customer is Not Always King: training aircrew in unruly passenger identification**

Joe Carpenter, Corporate Security Specialist, Virgin Atlantic Airways Ltd., UK

16:20 **Panel Q&A**

16:40 **Conference Takeaways: what is going to change on Monday morning?**

Philip Baum, Managing Director, Green Light Ltd & Editor, Aviation Security International, UK & Visiting Professor, Aviation Security, Coventry University, UK

Behavioural Analysis Week Online will conclude with the official launch of:



International Association of
Behaviour Detection & Analysis

*Andrew Palmer, Chief Operating Officer,
International Association of Behaviour Detection
and Analysis, UK*

Meet Our Keynote Speakers

Prof. Paul Gill | Professor of Security and Crime Science, University College London, United Kingdom



Paul Gill is a professor of Security and Crime Science at University College London. He has over 80 publications on the topic of terrorist behaviour. He has conducted research funded by the Office for Naval Research, the Department of Homeland Security, DSTL, the European Union, the National Institute of Justice, CREST, Public Safety Canada and MINERVA.

Prof. Gill currently manages the European Research Council Starter Grant project entitled GRIEVANCE. Collectively, these grants have been worth over 9 million euro. These projects focused upon various aspects of terrorist behaviour including IED development, creativity, terrorist network structures, risk assessment and management, and lone-actor terrorism. His doctoral research focused on the underlying individual and organisational motivations behind suicide bombing. This piece of research won the Jean Blondel Prize for the best Ph.D. thesis in Political Science in Europe for 2010. He has published in leading psychology, criminology and political science journals.

Dr. David Matsumoto | Director of Humintell, Professor of Psychology at San Francisco State University, United States



David Matsumoto is a renowned expert in the field of microexpressions, gesture, non-verbal behaviour, culture and emotion. He is the director of Humintell, a company that provides training to individuals and organisations in these fields.

Dr. Matsumoto is also a professor of Psychology at San Francisco State University. He is the founder and director of SFSU's Culture and Emotion Research Laboratory, a laboratory that focuses on studies involving culture, emotion, social interaction and communication.

In 2009, Dr. Matsumoto was one of the select few to receive the prestigious Minerva Grant; a \$1.9 million grant from the US Department of Defense to examine the role of emotions in ideologically-based groups.

Dr. Matsumoto is also the founder and programme director of the East Bay Judo Institute in El Cerrito, California. He holds a 7th degree black belt, as well as class 'A' Coaching and Referee Licenses.

A more comprehensive biography may be found at www.davidmatsumoto.com/biography.php

Vittus Qujaukitsoq | Minister of Finance, Naalakkersuisut (Government of Greenland), Greenland



Vittus Qujaukitsoq is Greenland's Minister of Finance and, as such, has responsibility for the nation's finances, taxes and tolls, as well as the establishment of its sustainable development goals and all aspects of its national planning and statistics, including the Greenland Geological Survey.

Minister Qujaukitsoq has worked in governmental roles in both Greenland and Denmark since 1994, initially as a parliamentary interpreter before becoming active within the Siumut (social democratic) party and a negotiator for the Labour Union of Greenland. He was the author and chief editor of the first Labour Handbook in Greenland.

In 1999, he became the Secretary General of Siumut, which has been an influential force in Greenlandic politics since the establishment of 'home rule' in 1979.

Between 2001 and 2006 the Minister worked in senior management roles in the corporate world, including spells at Royal Greenland, Greenland Power Company and KNI. Political life was, however, his calling and he occupied various governmental positions and, in 2013, became a Member of Parliament. He held various cabinet posts, usually related to finance, labour and trade. Between 2014 and 2017 he was also responsible for foreign affairs and security issues.

In 2018, he was elected to the Greenlandic parliament, but now representing Nunatta Qitornai. Indeed, Vittus Qujaukitsoq was the founder of the party in 2017 and has been its chairman ever since. Nunatta Qitornai primary political objective is securing Greenlandic independence from Denmark.

Away from the world of politics, his passion is taekwon-do and Vittus can claim to have founded the most northern taekwon-do club in the world.

Meet Our Conference Chairman

Philip Baum | Managing Director of Green Light Ltd., Editor of *Aviation Security International* and Visiting Professor of Aviation Security, Coventry University, UK



A veteran of the aviation security industry and ardent proponent of behavioural analysis solutions and common sense-based decision making in all security arenas, Philip Baum provides consultancy and designs and delivers security training programmes around the globe.

Through his company, Green Light Ltd., Philip developed T.R.A.P. (Tactical Risk Assessment of People), a profiling methodology, which is free from racial stereotyping and designed to counter the broad range of threats society faces – not just that of terrorism. T.R.A.P. is the result of over 25 years of development and is applicable to all environments from transportation hubs to sports stadia, entertainment complexes to festivals, beaches to tourist attractions, and shopping malls to governmental institutions.

Philip regularly chairs, organises and speaks at security-focused conferences internationally, and he appears on national and international TV and radio news programmes as an aviation security expert. He is the editor of Aviation Security International and the author of Violence in the Skies: a history of aircraft hijacking and bombing. In June 2018, he was appointed visiting professor of Aviation Security at Coventry University.

The Behavioural Analysis series of conferences was devised by Philip; they started in Cardiff in 2018, continued in Minneapolis in 2019, and have now moved online in 2020. He also established the DISPAX World series of conferences, now running since 2009, addressing the challenges associated with unruly airline passenger behaviour.

Meet Our Speakers and Panellists

Anat Agron | Senior Terrorism and Extremism Analyst, Middle East Media Research Unit, United States



Anat Agron has been working in the intelligence field for the past seven years. She has worked in both the private and non-profit sectors and focuses on jihadists, neo-Nazis and white supremacists. Her work has been featured in media outlets such as the New York Times and the Washington Post, and she has supplied various law enforcement agencies with valuable information.

As an intelligence analyst at Macquarie and Madison Square Garden, Anat covered a wide range of corporate security concerns, both online and offline. She earned her bachelor's degree at Rutgers University and her master's degree at the London School of Economics and Political Science.

Dr. Nazar Akrami | Associate Professor, Uppsala University, Sweden



Nazar Akrami holds a Ph.D. (2005) from Uppsala University. Akrami began his post-doctorate research and teaching career at Uppsala University before moving to the National University of Singapore for a short period. In 2008, he was appointed as a research assistant professor by the Swedish Research Council until 2010. He now holds a senior lecturer position (docent) at Uppsala University.

Akrami's research falls within the area of personality and social psychology and includes stereotyping and prejudice, personality niche-building processes, personality assessment, and extremism and radicalisation. Akrami works, together with colleagues from the Swedish Defence Research Agency, on projects dealing with extraction of personality characteristics from text, hate speech detection and risk assessment.

Lt. Col (Retd.) Itzik Ashkenazi | Former Head of Security, Israel Broadcasting Authority; Head of Security of Eurovision Contest 2019, Tel Aviv; Business Development Manager for VIP Security company



Lieutenant Colonel (Retd.) Itzik Ashkenazi is the co-founder of Contego Security, which specialises in providing tailored, holistic homeland security solutions to its clients. With more than 30 years of experience in the defence and security arenas, Mr. Ashkenazi gained practical knowledge in areas such as: governmental facilities security, security fieldwork, security architectural design of office buildings, critical site defence, residential compound security, VIP protection, advanced technologies integration and operations.

Prior to Contego Security, Mr. Ashkenazi was the Head of Security for the Israeli Broadcasting Authority for more than 20 years. Before that, he was the Head of Security for the Israeli embassy in Mexico. In addition, Mr. Ashkenazi serves as the security coordinator for the 'Hapoel Jerusalem' basketball team.

Mr. Ashkenazi holds two Bachelor's degrees, one in Law and the other in Public Policy & Philosophy, and Masters in Public Policy and Administration. He is a professional mediator, helping to solve disputes between companies, organisations and individuals.

Will Bernhjelm | Security Director, Mall of America, United States



As the security director for North America's largest entertainment and retail complex, Will Bernhjelm's primary responsibility is ensuring the safety of the 40 million annual visitors, employees and celebrity guests to Mall of America.

His role includes managerial direction and control of over 170 personnel, managing the department budget, and taking a pro-active approach to designing and implementing unique procedures and programmes focused on prevention rather than reaction to incidents. He also believes in extensive training, which empowers his staff to make good decisions, expediently solve problems and allows them to remain flexible. He has an FBI-sponsored security clearance and is a member of the FBI's Joint Terrorism Task Force (JTTF) Executive Board. He also serves on the Training and Education Committee for the FBI's Domestic Security Alliance Council (DSAC) and is a member of the International Association of Chiefs of Police (IACP), Minnesota Chiefs of Police Association, Association of Threat Assessment Professionals (ATAP) and American Society for Industrial Security (ASIS).

Bernhjelm started at Mall of America in 2002 and prior to becoming director, he held the positions of deputy director, patrol captain and training supervisor for the security department. Bernhjelm holds an A.A. in Law Enforcement from Alexandria Technical College and a B.A. in Criminal Justice from St. Cloud State University. During college, he enlisted in the Minnesota Army National Guard and in his 10-year career, was deployed twice overseas. In 2003-2004 he was deployed as an infantry team leader on a peacekeeping mission in Kosovo and from 2005-2007, Bernhjelm was deployed to Iraq as an infantry squad leader in support of Operation Iraqi Freedom. For his efforts, Bernhjelm was awarded the Bronze Star and the Combat Infantry Badge.

Paul Betley | Director of Security, Europe, Middle East & Africa, Risk & Resilience, Hilton Hotels, United Kingdom



Paul Betley is a highly experienced leader in security for Hilton Hotels, responsible for the strategy, implementation and design of operational requirements, the development of training and proportionate mitigation using a risk-based approach, the management of reputational risk, and ensuring business continuity in the ever-changing and challenging landscape of global hospitality.

Betley previously managed multi-functional teams in the UK counter-terrorism network, investigating complex criminal and terrorism cases across national and international boundaries using covert and overt investigation techniques. He worked as an intelligence manager and advisor to International and UK security partners, creating a safe 'London 2012' and, before leaving to join Hilton in 2017, he worked on numerous national security projects, leaving a legacy of professional intelligence assessment in the recognition of behaviours of those who may be involved in extremist activity.

Prof. John Mark Bishop | Director of The Centre for Intelligent Data Analytics (TCIDA) and Professor of Cognitive Computing at Goldsmiths, University of London, United Kingdom



John Mark Bishop is director of The Centre for Intelligent Data Analytics (TCIDA) and professor of Cognitive Computing at Goldsmiths, University of London and a member of the Karel Čapek Center, Czech Republic.

At TCIDA, he leads a team that pioneered AI for fraud detection and B2B e-procurement, research deployed by the UK National Audit Office to identify £500m potential savings in the NHS consumable budget. TCIDA are currently developing AI for HR analytics, data security & insider threat detection. Bishop is regularly invited to advise on AI policy at the UN (Geneva/Turin/Birmingham), the EC (Brussels) and the UK (Westminster/Whitehall).

Jeanette Boland APM | Lecturer, University of Tasmania & former Det. Sgt. (Counterterrorism), Australian Federal Police, Australia



Jeanette Boland APM is currently employed as an academic at the University of Tasmania in Policing and Emergency Management, having retired this year following 32 years as a detective sergeant in the Australian Federal Police (AFP).

Prior to retiring, Boland was the senior AFP subject matter expert on countering violent extremism (CVE), and the initiation and implementation of government supported capacity and capability programmes to community and civil society organisations. Over the last decade she has led the AFP Counter Terrorism Engagement Team in New South Wales and acted as the frontline liaison representative for major CT operations, including: APPLEBY (Australia's largest CT operation to date); ARABELLA (responding to the Lindt Café Siege); and SILVES (countering an attempt to place a bomb on an international flight).

Boland has substantial experience working with national and international stakeholders. In 2019, she was seconded to the Indonesian National Police through the Australian Embassy in Jakarta and worked on CVE projects that developed strategies to manage the return and reintegration of foreign terrorist fighters. She is currently working on a project to build capacity and capability within the Yazidi refugee intake facility in regional Australia.

Boland was awarded the Australian Police Medal in the Queen's Birthday Honours List 2018 and received the Commissioner's Commendation for Conspicuous Conduct, both for her outstanding and significant contributions towards CVE outcomes and enhancing the AFP's strategic position in national security. She has also worked in an advisory capacity with Cricket NSW, is a mentor with the Australian Afghan Youth Association and the Lebanese Muslim Association and a specialist consultant to the Commonwealth CVE Unit.

Bart Cappaert | Project Manager Behaviour Detection Programme, Federal Judicial Police, Belgium



Bart Cappaert obtained his Master's degree in Criminology at the University of Ghent in 2000 and joined the Integrated Police the same year. He's been a member of the Federal Judicial Police since 2005 and has worked at a strategic level ever since.

For five years he was responsible for Special Ops at the Directorate of Judicial Operations, overseeing the deployment of Special Units, (transborder) observations and infiltration. He implemented the federal

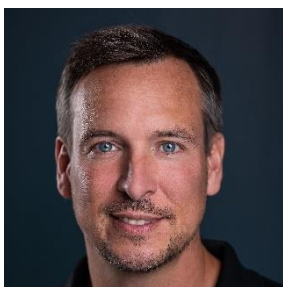
CHIS-database (informant handling).

Since 2010 he has been the deputy chief of unit of the Central CT Division responsible for, amongst other things, drawing up the comprehensive CT-strategy of the Integrated Police and the follow up activities relating to border security, risk & threat assessment, soft target protection, terrorist fighters and insider threats.

As a national and international CT point of contact, he is responsible for establishing and maintaining partnerships with LEA, intelligence services and the private sector.

Ongoing projects and training mainly focus on the Federal Behaviour Detection Programme and the CoPPRa-training (Community Policing and the Prevention of Radicalisation and Terrorism), but also relate to generic CT-training (for the police and judiciary) and topics such as ethnic vs. professional profiling.

Joe Carpenter | Corporate Security Specialist, Virgin Atlantic, United Kingdom



Joe Carpenter brings a unique combination of skills, experience and expertise to his current role as security specialist at Virgin Atlantic. With a fresh business degree in his hand, he quite literally 'took off' to work for five years as long-haul cabin crew for Virgin Atlantic. This was followed by thirteen years in the police force, during which time he specialised in counter terrorism as a detective in the Counter Terrorism Command for the London Metropolitan Police. He also worked in Special Branch at Gatwick Airport where he specialised in behavioural detection and the insider threat.

In 2016, Carpenter returned to Virgin Atlantic as a security specialist. He applied his investigative skills and experience in behavioural detection in this new context and introduced measures to better prevent security incidents. He delivers bespoke training to cabin crew to enable them to use behavioural detection techniques during boarding to identify passengers who could later pose problems in flight, ranging from intoxicated passengers to victims of human trafficking, as well as potential terrorists.

Stephen Carr | Head of Organisational Development, Senedd Cymru/Welsh Parliament, Wales



Stephen Carr is currently programme manager for the Welsh Government's Safer Communities Programme, aimed at refreshing and reinvigorating community safety partnership working in Wales, following his work in 2017 leading the Working Together for Safer Communities Review.

His unique partnership role, a long-term secondment, involves working collaboratively across Wales on behalf of local government, policing and Welsh Government. Prior to his secondment, his substantive role at the National Assembly for Wales was senior parliamentary security manager, leading on: operational planning; staff recruitment, training and development; emergency planning and business continuity; security site/asset surveying and provision of protective security advice to AMs, and liaising with the dedicated assembly police unit and Wales Extremism & Counter Terrorism Unit (WECTU).

Before joining the assembly in 2012, he was head of community safety for Cardiff and led the design, development and implementation of the Tilley award-winning 'Transforming Neighbourhoods' model of intelligence-led, evidence-based, multi-agency neighbourhood management.

John Chesson | Vice President, CSO of Silicon Valley Startup Company and Former FBI Special Agent, United States



John Chesson is the Chief Security Officer (CSO) of a stealth startup company in San Jose, California which has developed disruptive technology with high Intellectual Property (IP) value impacting multiple industry sectors.

Prior to working for a startup company, John served over 25 years in the Federal Bureau of Investigation (FBI) as a Special Agent specialised in international computer intrusion investigations. After leaving the FBI in 2015, he became the Chief Information Security Officer (CISO) and Director of Product Security for Brocade Communications Systems. In 2018, he joined the stealth startup company.

John is a graduate of the Virginia Military Institute (VMI), with a BS in Mechanical Engineering and Colorado Technical University (CTU), with a MS in Management – Information System Security. He has several professional information security certifications, including several Global Information Assurance Certifications (GIAC) and he is a Certified Information System Security Professional (CISSP).

Ashley Cooper | Detective Inspector, ViSOR Unit, British Transport Police, United Kingdom



Ashley Cooper is a Detective Inspector with the British Transport Police based in London.

He is the head of the Violent and Sexual Offender Unit (ViSOR) within BTP - a national unit concerned with the monitoring and management of sexual, violent and other high harm offenders who use the transport networks. Ashley manages a team of 19 staff between London and Glasgow and he and his teamwork with other police forces whilst undertaking engagement work with external stakeholders.

Ashley has 27 years' service with the police and during his career has worked in a variety of roles including neighbourhood policing, training, intelligence, and crime investigations. He is a graduate of the University of Manchester Institute of Science and Technology holding a BSc in Chemistry. He lives in St Albans and enjoys sport, beer and walking having completed the Hadrian's Wall path and climbed the three highest peaks in England, Scotland and Wales.

Dr. Ilan Diamant | Clinical Psychologist, Tel Aviv University, Israel



Ilán Diamant is a senior certified clinical psychologist. He teaches the Clinical Psychology graduate programme at the School of Psychotherapy at Tel Aviv University.

Dr. Diamant is the director of the Israeli Center for Mentalizing, which specialises in teaching and supervising mentalising-based treatment. Diamant received his Ph.D. at the University of London (UCL). He maintains a private practice, treating adults suffering from emotional disturbances, mainly diagnosed as having personality disorders.

Over the last 20 years, Diamant has been involved in Prof. Ariel Merari's research project to assess and analyse motives, personality characteristics and mindsets of suicide bombers and lone actors.

Silvestre Cabezas García | International Sales Manager and Marketing Director, Behavior & Law, Spain



Silvestre is a criminologist and psychologist, who graduated from the University of Salamanca, and a behaviour analyst trained by Behavior & Law. He specialises in criminal profiling and also in environmental criminology.

At Behavior & Law, he holds the position of International Sales Manager and Marketing Director, although he has also worked in other areas, always linked to behaviour analysis. He is specifically interested in behavioural economics.

He is also a Criminology and Psychology professor at the Valencia International University and the European University Miguel de Cervantes. He has given training and spoken at conferences at various criminal profiling events and has researched serial killers and sex offenders.

Dr. Signe Maria Ghelfi | Head of Research and Development, Zurich State Police - Airport Police Staff Department, Switzerland



Signe Maria Ghelfi is the head of the research and development group of Zurich State Police – Airport Division. Zurich Airport Police are responsible for passenger and baggage screening and for landside and airside security.

Ghelfi is involved in research projects investigating different aspects of airport security, human factors, and police psychology. Furthermore, she consults with the airport operator regarding the improvement, development, and optimisation of airport security, including operational processes, evaluation of new technologies, and performance measurement. She works closely with the Swiss Federal Office of Civil Aviation; for example, in the ECAC Behavior Detection Study Group.

Ghelfi graduated in Social Psychology and European Ethnology at the University of Zurich and holds a doctoral degree in Science from the ETH Zurich. She is an expert in social cognition, consumer behaviour, and decision-making during uncertainty. In her spare time, she keeps busy by swimming, cycling, and running – preferably in this order.

Chase Hughes | Analyst and best-selling author specialising in behaviour sciences, USA



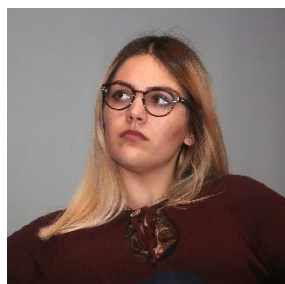
The leading military and intelligence behaviour expert with 20 years of creating the most advanced behaviour skills courses and tactics available worldwide:

Chase Hughes is a leading behaviour expert in the United States and the #1 bestselling author of two books on tactical behaviour skills. He is the author of the worldwide #1 bestselling book on advanced persuasion, influence and behaviour profiling.

Chase teaches elite groups, government agencies and police in behaviour science skills including behaviour profiling, nonverbal analysis, deception detection, interrogation, and advanced behavioural investigation. His Tactical Behavior Science course is a critical, life-saving course designed for law enforcement, and his Human Tradecraft course is specifically designed for intelligence operations personnel who depend heavily on serious human behaviour skills.

Chase developed the ground-breaking, world-first interrogation behaviour analysis tool and the T.F.C.A. cycle that revolutionised law enforcement training in the U.S. He is also the creator of the Pre-Violence Indicators Index, designed to alert personnel to pre-attack behaviours and save lives.

Kalliopi Ioannou | Clinical Criminologist & Managing Director, Cyber Security International Institute, Greece



Kalliopi Ioannou is a PhD candidate of Criminology at the University of Essex, having graduated in Clinical Criminology at the University of Leicester where she specialised in revenge pornography and cyberterrorism. She has clinical experience in the field of cyber trauma (online addictive behaviors /online blackmail, bullying, harassment), as well as in the management of parent divorce-breakup.

As the managing director of the Cyber Security International Institute (CSII), she advocates for educational and public service objectives, such as the prevention and confrontation of cybersecurity issues, as well as the education, activation and scientific research of new technologies and the Internet.

She is an alumna of the Department of Communication and Media, National and Kapodistrian University of Athens, where she also worked as a journalist for seven years and specialised in police and legal reportage and in covering organised and cyber crime. She has worked for media such as Huffington Post, SKAI Radio, Alpha TV, ERT TV, enikos.gr, and in the Real newspaper.

She is the founder of Traumahelp and is internationally certified as a coach by the Association for Coaching.

Dr. Lisa Kaati | Senior Researcher FOI, Swedish Defence Research Agency, Sweden



Lisa Kaati is a senior researcher at the Swedish Defense Research Agency (FOI) where she is the head of the Interdisciplinary Data Science Group. She received a Ph.D. in Computer Science from Uppsala University in 2008.

Kaati's research focuses on analysing digital phenomena and groups. Her recent research is about threat assessment of written communication, violent extremism in digital environments and influence operations in social media.

Totti Karpela | Director, Peace of Mind Threat Management Company Ltd., Finland



Totti Karpela, a graduate of Finland's Police University College, had a 20-year career in the National Police of Finland where he worked as a unit supervisor and subject matter expert. During his career, Karpela was part of a team that specialised in managing threats against law enforcement and judicial officials. He also spent nine years as a member of the hostage negotiator team in the national SWAT team. For the majority of his career, Karpela also worked at the National Police University, teaching management of aggressive behaviour and conflict resolution skills.

Karpela holds Certified Threat Manager (CTM) accreditation, a professional accreditation for security professionals related to the assessment and management of violent behaviour. He is also accredited to provide consultation and training related to the European equivalent, CETAP. Karpela was previously president for the Association of European Threat Assessment Professionals (AETAP).

Dr. David Keatley | Senior Lecturer in Criminology and Chair of Crime Science at Murdoch University, Australia



David Keatley is a Senior Lecturer in Criminology and Chair of Crime Science at Murdoch University, Australia. He is also the director of researchers in behaviour sequence analysis (ReBSA) and cold case review (CCR). Keatley collaborates on a number of international research projects into violent crime, including atypical homicide, sexual assault and rape cases, and interpersonal violence. This has resulted in over 50 academic publications and case reports.

In addition to academic work, Keatley is also a consultant to security and threat management organisations and police departments around the world. He has consulted on a number of current and cold criminal cases, and has appeared on major television networks and podcasts. He has also authored two books on his applied methods: 'Pathways in Crime' and 'The Timeline Toolkit'.

Dr. Sarah Knight | Principal Psychologist, Defence Science and Technology Laboratory (DSTL), United Kingdom



Sarah Knight is a principal psychologist at the Defence Science and Technology Laboratory (DSTL); a UK government organisation responsible for delivering research and advice to address defence and security challenges. She leads a portfolio of transport security research that focuses on understanding and influencing human behaviour (of transport staff, passengers and hostile actors).

Knight has been involved in understanding the evidence base of behavioural detection for 20 years as, prior to joining DSTL, she spent 10 years at the University of Portsmouth in various teaching and research posts related to deception detection. Knight's Ph.D. examined the relationship between beliefs, attitudes and behaviour regarding moral dilemmas, and her postdoctoral fellowship investigated the role of emotion as a 'gut reaction' that can drive attitudes and actions. She now works with a range of stakeholders and experts across government, industry and academia, and has published various peer-reviewed publications on radicalisation, extremism, and terrorism.

Dr Jay-Marie Mackenzie | Senior Lecturer in Psychology, University of Westminster, United Kingdom



Dr Jay-Marie Mackenzie is a Senior Lecturer in Psychology at the University of Westminster. Her research focuses on understanding and preventing suicide and self-harm. She has carried out research in several settings, for example with the UK National Probation Service, with Network Rail, and UK universities.

Most recently Jay has worked with Dr Lisa Marzano (PI), Dr Bob Fields and other colleagues from the University of Middlesex on two projects aimed at understanding why people choose to end their lives on the railway, and what role bystanders might play in the prevention of suicide at these locations. As part of these projects they sought to understand what identifiable behaviours might precede a suicide at a rail location. This involved

interviewing people with lived experience of suicide attempts at these locations, interviews with people who had intervened at these locations, and analysis of CCTV footage of completed suicides.

Alex Martin | Co-founder and CEO, Clearspeed, United States

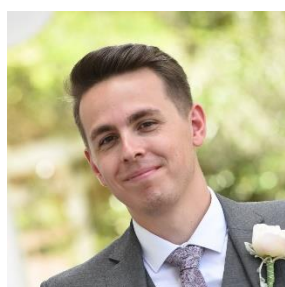


Alex Martin is co-founder and CEO of Clearspeed, a voice analytics technology company that accurately vets personnel to ensure confident hiring of a trusted workforce and to support continuous vetting missions to reduce insider threats globally.

Prior to Clearspeed, Alex served in the U.S. Marine Corps leading infantry, reconnaissance and Force Reconnaissance platoons in 4 operational deployments. He then founded a maritime security company based in Oman and later worked in rural Kenya as Team Leader and Country Manager for Nuru International, a social enterprise dedicated to ending extreme poverty.

Alex is a graduate of the United States Naval Academy, Stanford Business School's IGNITE Program in Entrepreneurship, the Marine Corps War College, UC Berkeley's Haas School of Business, and is currently a Lieutenant Colonel in the Marine Corps Reserves.

Brandon May | Applied Cognitive Psychologist, Defence Science and Technology Laboratory, United Kingdom



Brandon May is an applied cognitive psychologist at the Defence Science and Technology Laboratory (DSTL) and doctoral candidate at the University of Portsmouth under the supervision of Professor Rebecca Milne.

May's research interests are broadly concerned with emergency response decision-making, investigative interviewing, behavioural detection and behavioural analysis. He has presented research internationally and has authored/co-authored several publications.

Prof. Yana Nikolaenko | Professor of Raoul Wallenberg Institute of Special Pedagogy and Psychology and Chief Psychologist at Elsys Corp., Russia



Yana Nikolaenko has a Ph.D. in Special Psychology. She spent 13 years at the Institute of Special Pedagogy and Psychology in various related teaching and research posts. She was also engaged in research activities at the Sechenov Institute of Evolutionary Physiology and the Biochemistry Russian Academy.

Nikolaenko is the author of three science monographs examining deviant behaviour and assessment methods of abilities. Over 40 of her research-based articles have also been published in various peer-reviewed journals.

Nikolaenko is a software developer in the field of preventing and countering various forms of extremism. She is currently working with a range of stakeholders in the field of ability diagnostics,

recognition and detection of various emotions, deviant behaviour and technical profiling, including head movement vibration analysis ('Vibraimage' technology).

Peter Nilsson IPMc | Head of Airpol, Police Commissioner



Peter Nilsson is a Police Commissioner and has been Head of Airpol since 2016. Airpol is the European network, financed by the European Commission, for Airport Police and Border Guard organisations at EU airports. Airpol has several expert groups ongoing and has recently issued handbooks supporting policing/security and insider mitigation in the airport community.

Nilsson has a law degree (LL.M.) from the University of Uppsala and a Master's Degree in Sociology and Political Science from University of Leeds and University of Lund. He graduated from the Swedish Police College in 1991. After holding various positions, both within and outside the police, he was appointed Head of Border Police in Stockholm, Sweden, in 2005. He managed successfully this unit (of 485 staff) for ten years.

Nilsson has a vast experience of airport security and airport policing, working with it for the last 15 years in an international context. In 2016, he awarded the International Police and Public Safety Medal by the 9/11 Award Committee at a ceremony in San Diego, USA. And, the same year, he was awarded the PPA Cross, Medal of Merit by the Estonian Ministry of Interior for services made to Estonia and the Estonian Police.

Diana Nowek | Behavioural Profiler and Trainer in Behaviour Recognition, Founder of the Institute of Nonverbal Communication, Researcher at the Wirtschaftsuniversität Wien, Austria



Diana Nowek combines academic, psychological, and training knowledge on non-verbal communication with a practical command of emotion recognition technologies and lie detectors based on artificial intelligence. She trained police officers and border guards from many European countries and other regions.

In cooperation with the European Agency, Nowek developed and conducted specialised workshops on predictive profiling. She is also a co-author of courses on the detection of dangerous behaviours and victims at airports and border crossing points and author of the "Manual for Border-related Behaviour Recognition".

Andrew Palmer | Border Security Manager, Gatwick Airport Limited, & Chief Operating Officer, International Association of Behaviour Detection and Analysis, UK



Having previously served in the British military as a counter-terrorism specialist, Andy Palmer went on to spend several years in the immigration field before joining the Gatwick Airport security team. Whilst at the airport Andy led the introduction and development of a Behavioural Detection capability which is now considered by many to be leading best practice in the subject. Internationally recognised as a subject matter expert on behavioural detection and security awareness, Andy is Chief Operating Officer for the International Association of Behaviour Detection and Analysis, has spoken globally on the topic and advised various critical national infrastructure and crowded place sites on the matter.

Andy is also currently supporting UK Government led trials in High Footfall Screening, developing future strategies and tactics for widespread implementation. He has recently been ranked number one on the IFSEC Global list of Influencers in Security Management and is a member of the International Association of Critical Infrastructure Protection Professionals with further expertise in areas including Border and aviation security.

Sarina Persall | Director of Security - Crown Melbourne, Australia



Sarina Persall is currently the Director of Security at the Crown casino in Melbourne. She has 27 years of private sector security experience over a broad range of industries and specialises in risk assessing, managing and performing security at greenfield sites within the entertainment industry, during close personal protection operations and at places of mass gatherings.

Sarina has worked broadly throughout Australia and Asia and has also some time spent in both London and Wales. She enjoys developing and mentoring security personnel who present with a strong work ethic, demonstrate environmental and self-awareness, high level communication skills and who originate from diverse backgrounds. Sarina has a particular interest in creating pathways into security for women and supporting their development within the security industry. She gets a great deal of fulfilment from designing, risk assessing, developing and implementing security strategies in environments that are complex and dynamic in nature.

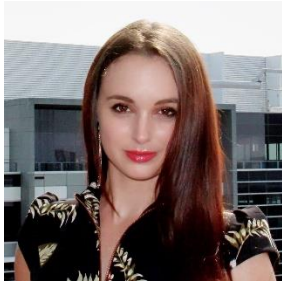
Prof. Pierrick Plusquellec | Associate Professor, Faculté des Arts et Sciences, Université de Montreal, Canada



Pierrick Plusquellec is an associate professor in the School of Psychoeducation at the University of Montreal, the co-director of the Centre for Studies on Human Stress and the co-founder and director of the Non-verbal Communication Science Study Center. He is an ethologist, whose main expertise is in the quantification of observed behaviours and how to statistically analyse and interpret such data.

A few years ago, Plusquellec was certified in the Facial Action Coding System, the state-of-the-art system designed to quantify facial reactivity and detect emotions efficiently. He has developed an e-learning website and mobile apps dedicated to the prevention of chronic stress, and is involved in a start-up using the latest advances in machine learning in order to automatically detect emotions from facial expressions. His research deals with emotion detection, emotional contagion and burnout prevention. His work was awarded a Canadian excellence award in 2012 for sharing scientific knowledge with professionals.

Anne-Maree Quarmby | Chief Operations Officer, Intelligence Rising, Australia



Anne-Maree Quarmby graduated top of her class, gaining a master's degree in International Security Studies with the Vice Chancellor's Commendation for Academic Excellence. She is a published author and has worked with intelligence at federal and state levels, as well as in commercial enterprise.

Quarmby spent several years working for a state law enforcement agency, during which time she helped uncover major financial crime syndicates, provided strategic advice on major structural reform and developed new operating procedures for the handling of missing persons cases. At the same time, she was able to implement and test intelligence-based profiling techniques as an alternative to traditional criminal profiling, which proved to be successful.

Alongside managing Intelligence Rising, Quarmby now assists an Australian environmental regulator in building and expanding their intelligence capabilities.

She has travelled extensively, including undertaking volunteering expeditions to the Pacific Islands, West Papua and Ecuador.

Billy Shallow | Manager, Smart Security, Airports Council International (ACI), Canada



Billy Shallow leads ACI World's Smart Security programme, focusing on working with innovative airports, airlines and regulators to implement improved security effectiveness, customer experience and operational efficiency. The key objective of the programme is to define the future of passenger and baggage screening, representing the world's airports. He was the author of ACI World's Vision 2040 release, focusing on a collection of security innovations in the future.

Before ACI, Billy worked at London City Airport for five years designing and implementing their security transformation programme. Billy then went on to lead consulting projects for 18 months working at King Abdulaziz International Airport Jeddah, Brussels Airport, Birmingham Airport and Belfast City on security and optimisation programmes.

A British national, with a passion for operational improvement, Billy is a lean six sigma black belt. He sits on ICAO's working group on innovation, as well as a number of industry groups. He holds a University of London Bachelor's degree in Management and Organisational Analysis.

Dr. Anne Speckhard | Director, International Center for the Study of Violent Extremism (ICSVE) & Adjunct Associate Professor of Psychiatry, Georgetown University School of Medicine, USA



Anne Speckhard has interviewed over 700 terrorists, their family members and supporters in Western Europe, the Balkans, Central Asia, the Former Soviet Union and the Middle East. In the past five years, she has interviewed 245 ISIS defectors, returnees and prisoners as well as 16 al Shabaab cadres and their family members as well as ideologues, studying their trajectories into and out of terrorism, their experiences inside ISIS (and al Shabaab), as well as developing the Breaking the ISIS Brand Counter Narrative Project materials from these interviews which includes over 200 short counter narrative videos of terrorists denouncing their groups as un-Islamic, corrupt and brutal which have been used in over 150 Facebook and Instagram campaigns globally.

Dr. Speckhard has also been training key stakeholders in law enforcement, intelligence, educators, and other countering violent extremism professionals, both locally and internationally, on the psychology of terrorism, the use of counter-narrative messaging materials produced by ICSVE as well as studying the use of children as violent actors by groups such as ISIS. She has given consultations and police trainings to U.S., German, UK, Dutch, Austrian, Swiss, Belgian, Danish, Iraqi, Jordanian and Thai national police and security officials as well as trainings to elite hostage negotiation teams.

She is a sought after counterterrorism expert and has consulted to NATO, OSCE, the EU Commission and EU Parliament, European and other foreign governments and to the U.S. Senate & House, Departments of State, Defense, Justice, Homeland Security, Health & Human Services, CIA, and FBI and appeared on numerous TV networks and in Time and many other publications. She regularly writes a column for Homeland Security Today and speaks and publishes on the topics of the psychology of radicalisation and terrorism and is the author of several books, including Talking to Terrorists, Bride of ISIS, Undercover Jihadi and ISIS Defectors: Inside Stories of the Terrorist Caliphate.

Her publications can be found at: <https://georgetown.academia.edu/AnneSpeckhard>

Ivor Terret | Founder and Manager of Enablement Advisors, Israel



Ivor Terret is currently based in Israel where he founded and manages Enablement Advisors, a boutique risk management consultancy. Upon leaving national service in the Israeli Defence Force and Israeli Police, Terret was selected to help found and build a government surveillance detection and covert security unit tasked with protecting heads of state and strategic sites. Prior to joining the unit, Terret was the first in South Africa to lead a security organisation securing 60 medium- to high-risk faith related sites in Cape Town.

Terret has designed and implemented security master plans for covert counter terror units, high-risk facilities, protective details and has consulted on a myriad of projects including mass transport hubs, business parks, hotels, residences, high risk facilities and factories. He brings over two decades of international counter-terror experience to both the public and private sectors, including instructing hundreds of students from high-risk facility security teams, government covert VIP units, government surveillance detection units, hotel security senior management, aviation security personnel and senior

management, specialised law enforcement and counter-terror units, as well as corporate executive protection and surveillance detection units.

Terret met the stringent standards for teaching counter-terror security procedures as set forth by the Israeli Police Force and has delivered counter-terrorism focused security training to security forces working in high risk areas within Israel. He enjoys public speaking and has presented at several of the industry leading conferences and regularly appears as a security expert on international news programmes.

Terret holds an MSc in Security and Risk Management from the University of Leicester where he was awarded the esteemed Dissertation of the Year Award for his research. Terret is the elected Chairperson of the ASIS Israel Chapter for year 2016 through 2019.

Kenneth S. Trump | M.P.A., President, National School Safety and Security Services, USA



Ken began his work in school safety as an officer, investigator, and youth gang unit supervisor for the Cleveland City Schools' safety division, and as a suburban Cleveland school security director and assistant gang task force director. As one of the leading U.S. school safety experts, Ken has gone on to serve more than 30 years in the school safety profession where he has worked with school and public safety officials from all 50 states and internationally.

Ken is currently a doctoral student (ABD) at The Johns Hopkins University School of Education in the Entrepreneurial Leadership in Education specialisation where his research focuses on strategic crisis leadership and, superintendent and principal communications with parents about school safety issues in highly ambiguous and uncertain contexts. He earned Master of Public Administration and Bachelor of Arts in Social Service (Criminal Justice concentration) degrees from Cleveland State University. He has completed more than 2,500 hours of specialised training on school safety and security, emergency preparedness planning, gang and drug issues, terrorism and emergency management, and related school and youth public safety topics.

Ken is the author, co-author, and/or editor of three books, five book chapters, and more than 450 articles on school safety and emergency preparedness issues. He is one of the most widely quoted school safety experts, appearing on (US) national news networks and cable TV, in U.S. market newspapers, and in international media.

Ken is a four-time invited Congressional witness testifying on school safety and emergency preparedness issues, and he testified on the role of the federal government in bullying at a hearing of the U.S. Commission on Civil Rights. He serves as an expert witness on school safety litigation cases in federal and state courts around the nation. Ken has testified on school security and emergency preparedness to the Connecticut Governor's Sandy Hook Advisory Commission, Oklahoma School Security Commission, New Jersey School Security Task Force, National Lieutenant Governors Association, Council of State Governments, Education Commission of the States, and other public policy agencies.

Elsine van Os | CEO, Founder and Insider Risk Manager, Signpost Six, The Netherlands



Elsine van Os is the founder and CEO of Signpost Six, an insider risk management consultancy firm with behavioural science at its heart. She is a clinical psychologist and intelligence and security expert. Elsine has worked on high profile assignments for the Dutch Ministry of Defense and Shell International, and worked in various capacities in over 50 countries.

Working for years in the oil and gas sector, a high-risk environment for all forms of (cyber) security threats, van Os experienced the growing threats in the cyber domain. She observed, however, the heavy reliance on technological solutions at the expense of the human factor. This led her to focus on behavioural intelligence and threat assessment as an integral part of Signpost Six's insider risk programme. She is also the owner of Signpost Film Productions and recently released a documentary about Edward Snowden.

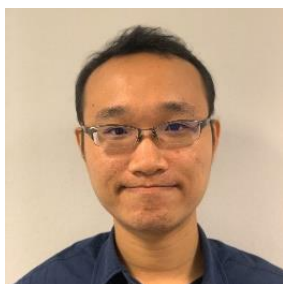
Dr. Gordon Wright | Lecturer in Psychology and Co-director of the Forensic Psychology Unit, at Goldsmiths, University of London, United Kingdom



Gordon Wright is a lecturer in Psychology and co-director of the Forensic Psychology Unit, at Goldsmiths, University of London. His ESRC-funded doctoral research examined individual differences in the abilities to produce and detect lies in interactive settings, employing a range of diverse experimental techniques and novel analytic approaches. His postdoctoral work, funded by the CPNI, developed a psychological model for the detection of insider threats. This research was a collaboration between Oxford, Cardiff and Leicester Universities.

Since joining Goldsmiths, Wright has been teaching Forensic and Investigative Psychology at undergraduate and postgraduate levels. His on-going research explores individual differences in deceptive ability and propensity, alongside other aversive behaviours, with a particular interest in the cognitive and socio-cognitive processes recruited to such tasks, and how they manifest in observable behaviours. Wright continues to research and publish in these areas with recent grants from the College of Policing and Centre for Research and Evidence on Security Threats (CREST).

Ken Chen Xingyu | Senior Behavioural Sciences Research Analyst, Resilience, Safety and Security Psychology Branch, Home Team Behavioural Sciences Centre, Singapore



Ken Chen Xingyu is a senior behavioural sciences research analyst at the Home Team Behavioural Sciences Centre. Some of his published work includes 'Fake News After a Terror Attack: Psychological Vulnerabilities Exploited by Fake News Creators' in Learning from Violent Extremist Attacks: Behavioural Sciences Insights for Practitioners and Policymakers (2018), and 'Crime-Fake News Nexus', an examination of the intersection of crime and fake news in Encyclopaedia of Criminal Activities and the Deep Web.

His current research interests include online misinformation, information operations, strategic communications and natural language processing.

Meet Our Moderators

Stephen Ackroyd | **Managing Director, Avsec Resilience Ltd., United Kingdom**



Stephen is the Managing Director of consultancy company Avsec Resilience Ltd, having previously held the roles of Head of Aviation Security for UK airline British Midland International (known as bmi), operating out of Heathrow airport and was a Senior Lecturer in Aviation Security at Bucks New University, UK.

His early career was in the British Royal Marines Commandos, entering the commercial security industry in 2003, working in Iraq and then moving over to the Kingdom of Saudi Arabia, covering the airline (bmi) country security operations, prior to moving back to the UK and up the corporate security ladder.

Holds a Master's Degree in Security Management from Loughborough University, the Certificate in Terrorism Studies from the University of St Andrews, is a registered Chartered Security Professional (CSyP) and validated to Fellow at the UK Security Institute.

Nina Brooks | **Director, Security, Facilitation and IT Airports Council International (ACI) World**



Nina Brooks is Director, Security, Facilitation and IT, at ACI World. In this role, she provides guidance and support to the airport community, represents airports interests with regulators, and encourages industry innovation to identify improvements in passenger processes and the travel experience while promoting security throughout. She has extensive experience in facilitation and security for both airlines and airports.

Following a career in IT, business analysis and project management, Nina started in aviation at Virgin Atlantic Airways in the Government Affairs Team. She moved to IATA in Canada in 2007, as Head of Security and Facilitation Projects, and also worked as Director, Borders and Security at InterVistas Consulting prior to joining ACI in 2015.

Nina is the official observer to the AVSEC and Facilitation Panels at ICAO, is on the editorial board for Aviation Security International and teaches Aviation Security at McGill University in Montreal.

Dr. Vincent Denault | Co-founder and Co-director, Center for Studies in Nonverbal Communication Sciences, Canada



Vincent Denault is a former litigation lawyer and currently a lecturer and Ph.D. candidate in the Department of Communication at the Université de Montréal. His research focuses primarily on issues related to credibility assessment, deception detection, and nonverbal communication during trials.

Vincent is also the co-director of Montreal's Center for Studies in Nonverbal Communication Sciences and the inaugural recipient of the Emerging Scholar Award (2016) of the Nonverbal Division of the National Communication Association.

Dr. Sagit Yehoshua | Lecturer at the Hebrew University, Research Fellow at The International Centre for the Study of Radicalisation (ICSR) at King's College, London and the International Institute for Counter-Terrorism (I.C.T.), Inter-Disciplinary Centre, Israel



Sagit Yehoshua is a criminologist specialising in psychological profiling and risk assessment of terrorists. She completed her Ph.D. thesis, entitled 'The Social-Psychological Profile of Terrorist Leaders in Israeli Prisons' at King's College London University in 2013. Her work involves years of researching and teaching the mindset and conduct of individuals and groups involved in terrorism and political violence.

Yehoshua is a research fellow at the International Institute for Counter-Terrorism (I.C.T.), Inter-Disciplinary Centre, Herzliya, Israel, and she also joined The International Centre for the Study of Radicalisation (ICSR) at King's College London as an Atkin research fellow in 2009.

Currently, Yehoshua works as a lecturer at the Hebrew University in Jerusalem, as well as the Interdisciplinary Centre (IDC) in Herzliya, Israel. She also works as a consultant for intelligence, commercial, and private security companies, as well as a profiler and extremist risk assessor in Israel and internationally.

Her most recent work, *Terrorist Minds: From Social-psychological Profiling to Assessing the Risk* is due to be published by World Scientific in October 2020.

Organiser

Green Light Ltd.

Green Light is a global provider of security consultancy and training services, with a versatile and highly qualified team of consultants, each one being an expert in their given speciality within the safety and security arena. Green Light are specialists in the areas of behavioural analysis, passenger profiling, hijack management, unruly passenger restraint and aviation security screening.

Since 1996 we have been involved in airport, airline and governmental security around the globe. Our core business has focused on aviation security consultancy, the orchestration of hijack exercises, and the development and delivery of in-flight security and disruptive passenger management courses and the delivery of profiling (also known as passenger risk assessment) programmes. In 2016, Green Light developed its own brand of behaviour analysis – T.R.A.P.® (Tactical Risk Assessment of People) – having adapted its aviation programme to meet the security needs of all venues, stadia, locations and businesses facing the threat of terrorism and/ or criminal acts. We generally deliver our services at our clients' facilities tailoring our programmes to meet our clients' objectives and their operating environments.

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It has two headquarters, one in Madrid (Spain) and another in Clearwater, Florida (USA). It also has delegations in Mexico, Guatemala, Costa Rica, Dominican Republic, Panama, Venezuela, Colombia, Ecuador, Brazil, Peru, Chile, and Angola.

It collaborates with different public and private entities throughout the world, among them universities such as UDIMA and other state security bodies (National Police and Guardia Civil of Spain, the Behavior Analysis Unit of the U.S. Marshals, the Chihuahua District Attorney's Office in Mexico, the National Police of Colombia and the National Police of Ecuador, etc.). They are experts in Training in Behavioral Sciences (Profiling and Forensic Sciences, Negotiation, Non-Verbal Communication, and Behavioral Economics) and its application in organisations and institutions with the aim of training more skilled professionals to achieve objectives and continuous improvement and also to promote the progress of the working environment and overall satisfaction in their domains of action.

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For the past 26 years, Aviation Security International (ASI) has been the world's leading journal of airport and airline security. It is read by over 30,000 industry professionals and can be found in the offices of every major airport, airline and aviation security regulatory agency around the globe. Not only is the journal essential reading for avsec professionals, it is also the voice of the aviation security industry in the mass media. As a highly-rated reference source for up-to-date information on recent hijackings, acts of sabotage, and unruly passenger incidents, ASI is sought after as a partner for most industry conferences and tradeshows.

www.asi-mag.com



Supporting Organisations



ACIA

ACIA is a community of more than 700 crime and intelligence analysts across the UK and Ireland, in a very wide variety of roles in both the public and private sector, and we believe that diversity of backgrounds is a strength.

We connect our community, and through interaction, develop our analytical skills and exchange ideas and knowledge. We encourage people to challenge how and why things are done, to innovate and continuously learn and we support each other as a community of practitioners. Membership is free. ACIA is run, and all its activities are organised, by volunteers from amongst the community. Why not join us?

www.acia.org.uk



ALARM

ALARM is a professional membership association that has supported risk and insurance professionals for nearly 30 years. We provide our members with outstanding support, including training, guidance & best practice, networking, and industry recognition for excellence across risk management. We are the only recognised membership organisation that supports members from local and central government, blue light services, housing providers, third sector organisations and education providers.

www.alarmrisk.com



ASIS

Founded in 1955, ASIS International is a global community of security practitioners, each of whom has a role in the protection of assets - people, property, and/or information. ASIS members represent virtually every industry in the public and private sectors, and organisations of all sizes. From entry-level managers

to CSOs to CEOs, from security veterans to consultants and those transitioning from law enforcement or the military, the ASIS community is global and diverse.

www.asisonline.org



British Bodyguard Association

Founded in 2007, the British Bodyguard Association (BBA) aims to unite and support both trained and aspiring bodyguards, both in the United Kingdom and from around the world, via its membership and information programme. The BBA will provide its members with the most up to date information on current training providers, equipment suppliers, and employment vacancies. The British Bodyguard Association is owned and run by Security Professionals for Security Professionals! Find out more by visiting

www.the-bba.org.uk



COeSS

CoESS acts as the voice of the European private security industry, covering 23 countries in Europe and representing 2 million guards, over 45,000 companies and generating a turnover of over €40M. The private security services provide a wide range of services, both for private and public clients, ranging from critical infrastructure facilities to public spaces and government and EU institutions buildings. CoESS is active in European Social Dialogue, standardisation and multiple EU Expert Groups. Find further information at

www.coess.org



CREST

CREST is the UK's hub for behavioural and social science research into security threats. We bring together the international expertise to understand the psychological and social drivers of the threat, the skills and technologies that enable its effective investigation, and the protective security measures that help counter it.

www.crestresearch.ac.uk



Global Elite

Global Elite Group, headquartered in Garden City, NY, is a leading provider of security services worldwide, combining highly trained personnel and technology to mitigate risk. Their services include

Aviation Security, Special Event Security, Consulting Services and Emergency Management. Since 2002, Global Elite's focus has been to be the leading, high-end firm securing the world's top companies and individuals. With offices across the country, the company provide excellent service to its clients around the clock. Learn more at

www.globaleliteinc.com



The Guild of Security Industry Professionals

GoSIP is the UK-based peer support network for front-line security workers from the publishers of 'The Professional Security Officer Magazine'. The association, launched on 1 August 2020, is offering free 12-month membership to its security industry colleagues. GoSIP members will benefit from regular industry updates via notifications and a regular newsletter, blog posts, CPD, training and other opportunities. GoSIP's main focus is to benefit UK based front-line security officers and admin/support staff, both SIA licensed and in-house colleagues.

www.gsip.co.uk



Humintell

Humintell is a cutting-edge research and training company that specialises in leveraging the science of reading people, body language, and nonverbal behaviour to facilitate interviewing, deception detection, negotiation, threat assessment, social influence, and cross-cultural competence. Founded in 2009 by Dr. David Matsumoto, Humintell combines a half-century of innovative research and state-of-the-art behavioural science, much of it conducted by Humintell's own world-renowned scientists, with real world practical experience.

www.humintell.com



International Association of Behaviour Detection & Analysis

IABDA

The International Association of Behaviour Detection and Analysis was formed by Behavioural Detection Officers with the aim to drive up standards in the industry and to establish an internationally recognised professional body who can further advance the standards and sciences in relation to behavioural detection, analysis and awareness and help regulate a previously unregulated industry.

www.iabda.org



IACA

The International Association of Crime Analysts (IACA) was formed in 1990 to help crime analysts around the world improve their skills and make valuable contacts, to help law enforcement agencies make the best use of crime analysis, and to advocate for standards of performance and technique within the profession itself. They accomplish these goals through training, certification, professional networking, mentoring and publications. The IACA currently has over 4,000 active members from more than 60 countries. Members include crime and intelligence analysts, police officers of all ranks, private sector analysts, educators and students.

www.iaca.net



IALEIA

IALEIA is the largest professional organisation in the world representing law enforcement analysts. It is based in the United States, and is a non-profit 501(c) 3 corporation. The purpose of IALEIA is to advance high standards of professionalism in law enforcement intelligence analysis at the local, state/provincial, national, and international levels. Its aim is to enhance understanding of the role of intelligence analysis, encourage the recognition of intelligence analysis as a professional endeavour, develop international qualification and competency standards, reinforce professional concepts, devise training standards and curricula, furnish advisory and related services on intelligence analysis matters, conduct analytic-related research studies, and provide the ability to disseminate information regarding analytical techniques and methods.

www.ialeia.org



IAPSC

A unique community of independent professionals establishing and refining security consulting best practices. IAPSC offers members the opportunity to collaborate with top security professionals to develop and grow successful practices. IAPSC certified members have demonstrated knowledge of the highest levels of professionalism, skill, and integrity. Prospective organisation members can be confident that IAPSC membership will enhance their professional image. Each IAPSC security consultant is a recognised professional with a proven track record in their area of expertise.

www.iapsc.org



ISA

ISA is a Swiss non-profit association, with a mission the research and science in security. Associating security, executive protection and law enforcement operatives around the world. The main mission of ISA is to connect all lawful forces under an international network of professionals and with cooperation with educational institutes, academic schools, and executive instructors, to upgrade the level of the officers, making them more efficient and more effective.

For more information visit:

www.isa.us.org



ISDA

The International Security Driver Association, Inc. (ISDA) serves the Protective Services community with an emphasis on Security Driving and Secure Transportation. Security Driving and Executive Protection describe a profession, a job description that defines a skill set needed to save lives. Over the last decade, social media have twisted those descriptions into marketing terms with little regard for the skill sets that define the profession. ISDA, through its members, projects a realistic view of the profession. Learn more:

www.isdacenter.org



The Security Institute

With over 3,500 members globally, the Security Institute is the leading organisation for security professionals in the UK and are the managers of the Register of Chartered Security Professionals.

Benefits include excellent networking opportunities at educational and social events and webinars, as well as partnering with other specialist organisations.

The Institute offers professionals qualifications for security managers at Level 3, 5 and 7 as well as a Continuing Professional Development (CPD) scheme which has been developed uniquely for the security sector. Mentoring services and a range of educational resources have been established for support.

www.security-institute.org

SRM Alumni

Upon completing the intensive 12-day residential Frontier Risks Group Security Risk Management Consultants (SRMC) course programme, taught by some of the world's leading experts in Risk and Security management, and gaining some of the widely respected qualifications on the course, all graduates are automatically entitled to membership of the 'Security Risk Management Alumni' (SRM Alumni).

The Alumni is a networking association that attracts academics, practitioners and risk managers from around the globe, bringing them together to share ideas, signpost and develop business relationships and discuss employment opportunities in a relaxed professional atmosphere.

The SRM Alumni organises 3-4 networking evenings annually to encourage this, be they relaxed social gatherings or spectacular events. Over the years, the Alumni have met to network and hear the legendary Sir Ranulph Fiennes give a fantastic speech at the Imperial War Museum with the late Lord Paddy Ashdown doing the same at HMS Belfast. They've received motivational talks from double amputee and para-Olympian Micky Yule, as well as single amputee, The Rowing Marine - Lee Spencer - to name a few. The list is endless.

For further details regarding the SRM Alumni, please visit

www.srmalumni.org





Trident Manor

Trident Manor is a security, risk and crisis management service provider to national and international clients, across a wide range of industries and sectors. Their global experience and abilities enable them to help organisations and individuals create a safe and more secure environment by introducing proportionate strategies to successfully manage and reduce client's risks. No two organisations or individuals are identical, nor are the risks and challenges that they face. Trident Manor provides a client specific service that takes account of the unique nature, and different characteristics, of individuals and organisations. By maintaining the highest professional standards and quality of service for our clients we are confident that Trident Manor will be seen as the preferred security, risk and crisis management service provider and a trusted long-term partner.

www.tridentmanor.com

Supporting Universities



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www.port.ac.uk



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